

SUPA System Terms and Conditions Agreement for Schools

SUPA System School Enrolment Agreement

This Terms and Conditions Agreement (the "Agreement") is entered into by and between **[School Name]** (hereinafter referred to as "the School") and **PMI Consult Ltd.**, the operator of the SUPA System, in partnership with **[Banking Partner]** (collectively referred to as the "SUPA System Providers"). The Agreement outlines the terms and conditions under which the School agrees to adopt and use the SUPA System.

By signing this Agreement, the School agrees to comply with the following terms and conditions:

1. Purpose and Scope

The SUPA System is a digital platform designed to manage the disbursement, monitoring, and accounting of student pocket money through remote fund replenishment by benefactors and disbursement via Electronic Point of Sale (E-POS) terminals. The School is enrolling in the SUPA System to facilitate the management of its students' pocket money accounts.

2. Account Opening with Banking Partner

As a prerequisite for participation in the SUPA System, the School agrees to:

- Open and maintain an operational bank account with **[Banking Partner]** (the "Bank").
 - Ensure that the bank account is used for receiving and managing funds related to student pocket money replenishments.
 - Provide the Bank with the necessary documentation required to open the account.
 - Ensure that the account remains active and fully functional for the duration of the School's participation in the SUPA System.
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3. Responsibilities of the School

The School agrees to:

- **Adopt and Operationalize the SUPA System:** The School shall fully implement and operationalize the SUPA System within its institution, including configuring the system for all required administrative, student, and financial processes.
- **Integration with Financial Systems:** The School shall ensure that the SUPA System is properly integrated with its existing financial systems to allow for seamless transfer of student pocket money funds.

- **Staff Training:** The School shall ensure that all necessary staff (e.g., bursars, administrators) are trained in the operation of the SUPA System. Training shall be provided by PMI Consult Ltd. at no additional cost to the School.
 - **Compliance with Legal and Regulatory Standards:** The School shall comply with all applicable laws, regulations, and guidelines, including data protection laws, that govern financial transactions, data security, and privacy in Uganda.
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4. School's Financial Obligations

The School agrees to:

- **Pay Setup and Service Fees:** The School will be responsible for any initial setup fees and ongoing service fees associated with the operation of the SUPA System, as outlined in the pricing schedule provided by PMI Consult Ltd.
 - **Transaction Fees:** The School acknowledges that fees may be applicable for each transaction carried out through the SUPA System, including replenishment of student accounts and disbursements. These fees shall be paid to the SUPA System Providers or Banking Partner as applicable.
 - **Benefactor Payments:** The School acknowledges that it is responsible for ensuring that benefactors (parents or guardians) are informed of how to make payments into student pocket money accounts via the SUPA System.
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5. Data Privacy and Security

- **Data Protection:** The School agrees to maintain the confidentiality and security of all data shared with the SUPA System, including student and financial data. The SUPA System Providers will adhere to industry best practices in safeguarding this data.
 - **Consent for Data Use:** By enrolling in the SUPA System, the School grants consent to the SUPA System Providers to collect, store, and process necessary data in accordance with applicable privacy and data protection laws.
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6. System Maintenance and Support

- **Ongoing Support:** PMI Consult Ltd. and its partners will provide continuous support to the School regarding the SUPA System. The School will have access to a dedicated helpdesk for troubleshooting and technical assistance.
- **System Downtime:** While the SUPA System aims to maintain uptime, the School understands that periodic maintenance may be required, which could result in temporary unavailability. PMI Consult Ltd. shall notify the School in advance of any scheduled downtime.

7. Termination of Agreement

- **Termination by School:** The School may terminate this Agreement with a written notice to PMI Consult Ltd. and its partners. In the case of termination, the School is obligated to settle any outstanding fees.
- **Termination by SUPA System Providers:** The SUPA System Providers reserve the right to terminate this Agreement if the School fails to comply with any of the terms outlined in this Agreement, including failure to maintain the bank account with the Banking Partner.

8. Limitation of Liability

The SUPA System Providers, including PMI Consult Ltd. and the Banking Partner, shall not be liable for any indirect, consequential, or punitive damages arising from the use or inability to use the SUPA System, including any interruptions or system failures beyond their control.

9. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of Uganda.

10. Dispute Resolution

In the event of any dispute arising from this Agreement, the parties agree to first attempt to resolve the issue through mediation. If mediation fails, the dispute shall be resolved through binding arbitration in accordance with the laws of Uganda.

11. Entire Agreement

This Agreement constitutes the entire agreement between the parties with respect to the SUPA System and supersedes all prior agreements or understandings, whether written or oral, relating to the subject matter.

12. Acknowledgement

The School acknowledges that it has read and understood the terms and conditions of this Agreement and agrees to comply with all obligations set forth herein.
